



HRD Survival Skills

Jessica Levant

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At your fingertips is this valuable source of ideas, concepts, and step-by-step activities. Now you can effectively promote the HR training function within your organization.

This unique guide shows you how to:

- * assess and tune up your department's image
- * promote HRD's added value to the business
- * appeal to diverse company groups
- * keep awareness high by staying visible
- * enhance relationships inside your organization
- * make sure administration doesn't tarnish your image
- * capitalize on work with external consultants
- * determine if the department should sell to a wider market

In addition, you will find:

- * insightful case studies
- * easy-to-organize activities
- * a training image assessment survey
- * an inventory of training styles
- * a customer-focus checklist

Overflowing with ideas, 'HRD Survival Skills' supplies your training and development teams with actual examples taken from diverse industries, sectors, and countries. Here's your blueprint to ensure that the services you provide are the right services for your in-house 'customers'.

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