



Getting Things Done in Government: Simple practical strategies for moving efforts forward in the public sector

Patrick K. Chapman

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Individuals attempting to improve performance or increase efficiency in the public sector are often trying to steer a large ship with a small rudder. The traditional leverage required for large-scale changes simply don't exist in most government organizations. Getting Things Done in Government equips you with practical techniques for driving change in government organizations and cultures. This book includes an overview of characteristics common to public sector organizations, current trends driving change in government, traditional change management techniques, and dozens of innovative strategies for helping move efforts forward, including:

- Managing the pace of change
- Segmenting change
- Focusing on benefits and value
- Prototyping and piloting efforts
- Engineering discomfort
- Making working groups work
- Maximizing the value of consultants
- Knowing when to move on

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